

dxFeed Support

Our self-service dxFeed knowledge base is designed to provide information on our products and services and to empower you to find solutions efficiently.

Knowledge Base navigation

Getting started

- [FAQ](#)
- [Feed Access Checklist](#)

Troubleshooting guidelines

- [API](#)
- [Connection](#)
- [Data Feed](#)
- [dxFeedViewer](#)
- [How to Check Data Availability by QDS Tool](#)
- [Known Issues](#)

Support

- [Help Desk](#)
- [How to Add IP Address to dxFeed Whitelist](#)
- [How to Report an Issue](#)
- [Technical Support](#)

Data services

- [Charting Aggregations Service](#)
- [Historical Data Services](#)
- [ORCS Multidimensional Aggregation Service](#)
- [Real-time Data Services](#)

Data access

- [dxFeed APIs Overview](#)
- [dxFeed Java API Tutorial](#)
- [dxFeed News Web Service API](#)
- [FIX Protocol Specification](#)
- [Instrument Profile Format Overview](#)
- [REST API](#)
- [Token-Based Authorization](#)
- [Web API](#)

Data model

- [Definition of Spread Instruments](#)
- [dxFeed API Market Events](#)
- [dxFeed Order Book Reconstruction](#)
- [Instrument Profile Format](#)
- [Model of Event Publishing](#)
- [QD Model of Market Events](#)
- [TimeAndSale Sale Conditions](#)

Fundamentals

- [Fundamental Data Access](#)
- [Fundamentals Overview](#)

Options Analytics

- [dxLibOptions Library Overview](#)
- [Options Analytics Solution](#)

Tools

- [QDS Tool](#)

Applications user guides

- [dxFeed Viewer Guide](#)
- [Inforider Guide](#)

Custom data solutions

- [Official Closing Prices per Exchange](#)

Market Data

- [Forex](#)

dxFeed updates

- [dxFeed release notes and updates](#)
- [Latest dxFeed news](#)

Other resources

- Retail user? [Check retail customer portal](#)

[About dxFeed](#) [Disclaimer](#)

Still have questions?

- [Contact Sales](#)
- [Submit a support ticket](#)